

Making a complaint against a police officer

If you think a police officer has acted inappropriately, you can make a formal complaint against the officer.

What can I make a complaint about?

You can make a complaint about any conduct of a South Australia Police (SA Police) officer that you consider to be a breach of professional standards including:

Negligent performance of duties

An officer's honesty and integrity

Criminal or improper behaviour

Excessive force

Drug and alcohol use

Conflicts of interest

Misuse of information

Relations with the public, groups or organisations

Action cannot be taken on:

Fines and defect notices issued by police

Decisions made by a court

The conduct of Australian federal police

The conduct of interstate police

How can I make a complaint?

Make a complaint to the OPI



MAIL this complaint form free of charge to the Office for Public Integrity, Reply Paid 85880, Adelaide SA 5001



ONLINE by completing the online form at www.publicintegrity.sa.gov.au



PHONE the OPI on 1300 782 489 (country callers can phone for the cost of a local call)



EMAIL the OPI at admin@opi.sa.gov.au



IN PERSON by calling the **OPI** to make an appointment

Make a complaint to SA Police



EMAIL SA Police at SAPOLIIS@police.sa.gov.au



IN PERSON by requesting a SA Police officer take your complaint

What will happen to my complaint?

Your complaint will be referred to the Internal Investigation Section (IIS) of SA Police, unless it is referred to the Independent Commission Against Corruption (ICAC).

Complaints referred to IIS are subject to oversight by the OPI.

The IIS will assess your complaint to determine the most appropriate action.

That action may include:

A full investigation

A management resolution process

No further action

If the OPI disagrees with the action recommended in an IIS assessment, the OPI can reassess the complaint and IIS will proceed according to the OPI's assessment.

How will I know the outcome of my complaint?

If your complaint is referred to the ICAC by the OPI, the ICAC will advise you of the outcome.

If your complaint is being managed by the IIS, the IIS will advise you of any outcome from the assessment or investigation of your complaint.

All queries regarding complaints that are being managed by the IIS must be made to the IIS. The OPI will not be able to update and advise you on matters that are with the IIS.

The scheme governing the making and management of complaints about SA Police is governed by the Police Complaints and Discipline Act 2016.

More information



1300 782 489 Cost of a local call for country callers



REPLY PAID 85880 ADELAIDE SA 5001

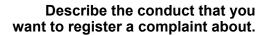
The information contained in this document is for general information only and does not constitute legal advice.

Your complaint about police

OTHER DETAILS (LANDMARKS)

	1			Please provide your details:	
TITLE	GIVEN NAMES		SURNAME	riease provide your details.	
DATE OF BIRTH PERSONAL EMAIL A		NAL EMAIL ADDRESS			
PERSONAL STREET ADDRESS			PERSONAL TELEPHONE NUMBER		
			Can I make my complaint anonymously? Yes, however we will be unable to follow up with you for further information or inform you of the outcome		
	2		oout whom y	ames and details of the police ou wish to make a complaint? If you do not know, enter "not known" onal sheets to this document if required	
	FIRST POLICE OFFICER	SECOND POLICE	OFFICER	THIRD POLICE OFFICER	
NAME					
RANK					
BADGE NO.					
STATION					
CAR NO./REGO.					
IN UNIFORM?	YES NO	YES	NO	YES NO	
AGE (APPROX.)					
GENDER					
APPEARANCE					
	It is an offence under the Police	Complaints and Discipline Ad	ct 2016 to make a	false or misleading statement in a complaint	
	3	If you		When did the conduct occur? nter 'not known' or an approximate date	
DATE			TIN	1E	
	4		,	Where did the conduct occur? Street name, suburb, landmark	

LOCATION / STREET ADDRESS



Attach additional sheets to this document if required



Information given to the OPI is treated in confidence. However, under the *Police Complaints and Discipline Act 2016*, it is necessary for your information to be disclosed to SA Police to enable them to make an assessment of your complaint, and conduct an investigation where appropriate. In some cases your information will be disclosed to the ICAC if the OPI refers the matter.



Post this complaint form to the OPI, free of charge.

No stamp required. Mailing address:

Office for Public Integrity Reply Paid 85880 ADELAIDE SA 5001